



## VACANCY

<b>Job Title</b>	Temporary Case Manager
<b>Division</b>	Hospital
<b>Location</b>	Johannesburg Surgical Hospital
<b>Reporting Structure</b>	Patient Services Manager

### Job Summary

Johannesburg Surgical Hospital is a leading private healthcare institution dedicated to providing exceptional surgical care to our patients. With state-of-the-art facilities and a commitment to excellence, we strive to deliver the highest standards of medical service. As part of our ongoing commitment to quality patient care and efficient healthcare management, we are seeking an experienced Case Manager to join our Patient Services Department.

The Case Manager will play a pivotal role in coordinating and managing patient care from admission to discharge, ensuring continuity, quality, and efficiency throughout the healthcare journey. Working closely with interdisciplinary teams, the Case Manager will assess patient needs, develop individualized care plans, and facilitate communication and collaboration among healthcare providers, patients, and families. This position offers an exciting opportunity to make a meaningful impact on patient outcomes and satisfaction within a dynamic private hospital setting.

### Requirements

- Strong understanding of clinical processes, patient care pathways, and healthcare delivery systems.
- Excellent assessment, planning, and organizational skills.
- Effective communication and interpersonal skills, with the ability to collaborate with diverse stakeholders.
- Ability to work independently and as part of a multidisciplinary team in a fast-paced environment.
- Proficiency in electronic medical record systems and Microsoft Office applications

### Qualifications

- Registered Nurse qualification with current registration with the South African Nursing Council (SANC).

### Experience

- Minimum of 3 years of experience in case management within a private hospital setting.

### Responsibilities

- Assess patient needs, preferences, and goals to develop comprehensive care plans in collaboration with healthcare providers.
- Coordinate and facilitate the delivery of patient care services, including medical treatment, therapies, and support services.
- Monitor and evaluate patient progress, outcomes, and satisfaction with care plans, adjusting as necessary to ensure optimal outcomes.
- Communicate and collaborate effectively with healthcare providers, patients, families, and external stakeholders to facilitate care transitions and continuity.
- Advocate for patients' rights, preferences, and needs throughout the healthcare journey.
- Document patient assessments, care plans, interventions, and outcomes accurately and timely.
- Participate in interdisciplinary meetings, case conferences, and quality improvement initiatives as required.

## Benefits

- Competitive salary
- Opportunity to work in a leading private healthcare institution with state-of-the-art facilities.
- Collaborative and supportive work environment.
- Opportunity to make a meaningful impact on patient outcomes and satisfaction.

### **Johannesburg Surgical Hospital is an equal opportunity employer.**

The Company's approved Employment Equity Plan and targets will be considered as part of the recruitment process aligned to the Company's Employment Equity strategy.

Interested candidates should submit a resume and cover letter outlining their qualifications and experience in case management.

Please email your application to [chiara.els@jsh.co.za](mailto:chiara.els@jsh.co.za) with the subject line "Case Manager Application - [Your Name]". Applications will be reviewed on a rolling basis, so early submissions are encouraged.

**CLOSING DATE:** 6 May 2024

### **Please Note:**

By applying for this position and providing us with your CV and other personal information, you are consenting to the information being processed for possible recruitment and selection purposes only or for such purpose relating to assessing the establishment of an employment relationship with yourself, and this will be done in accordance with the applicable data protection and privacy legislation. We confirm that such information will not be used for any other purpose without your prior consent.

Kindly note that only shortlisted candidates will be contacted. Applicants who have not been contacted within 30 days of the closing date of this advert, should consider their application as unsuccessful.